

Minutes of the Fairfax County Consumer Protection Commission

July 21, 2009

7:30PM Conference 10  
Government Center  
12000 Government Center Pkwy.  
Fairfax, Virginia 22035  
Chairman Fee, presiding

Attendance:

Commissioners: Bahhur, Belkowitz, Boyd,  
Douskalis, Fee, Hine, Kirk, Nguyen

Absent:

Commissioners: Adams, Hargraves, Mrowka,  
Roark, Rosier

Staff:

Michael S. Liberman, Director  
Cable Communication and  
Consumer Protection  
Steve Sinclair, Chief, Public Utilities Branch  
Susan C. Jones, Chief, Consumer Affairs Branch  
Scotty Scott, Communications Analyst  
Communications, Policy and Regulation

The meeting was called to order at 7:30PM by Chairman Fee.

**Minutes**

Commissioner Kirk found a grammatical error. Minutes will be corrected.

The minutes of the June 16, 2009, meeting were approved.

**Report of the Chairman**

Chairman Fee no matters to bring before the commission.

**Report of the Director**

Director Liberman announced the reappointment of commissioners by the Board of Supervisors.

## Commission Matters

Commissioner Nguyen spoke about his experience with Dell in obtaining an extra hard drive. Dell's purchase options make the consumer buy the entire product because the hard drive comes in a casing and you can't buy the parts separately.

Commissioner Douskalis talked about the digital transition at his residence in New York. He stated that local channel ABC 7 dropped and he was unable to view the channel. Staff offered suggestions for possible correction of the problem.

Commissioner Belkowitz had no matters to bring before the commission.

Commissioner Boyd had no matters to bring before the commission.

Commissioner Bahhur had no matters to bring before the commission.

Commissioner Hine had no matters to bring before the commission.

Commissioner Kirk had no matters to bring before the commission.

## Old Business

There was no old business.

## New Business

### 1. Public Forum

Steve Sinclair, Chief, Public Utilities Branch, provided the commission a public comment form on Municipal Water Utilities' Rates in Fairfax County for their review and suggestions. Commissioners discussed the form and provided feedback on the background information, changes to the questions, and soliciting public input on the study. The CPC agreed that the comment period would last 60 days.

The meeting adjourned at 9:09 PM.